

HVAC CONTRACTOR PARTICIPATION AGREEMENT COVER PAGE

This HVAC Contractor Participation Agreement Cover Page forms part of the HVAC Contractor Participation Agreement attached hereto and must be filled out and executed by the Representative (as defined below) of any contractor wishing to participate in the Save on Energy Heating and Cooling Program.

Contractor
Legal Name: _____

Contractor
Business Name
(if applicable
and different
from legal
name above): _____

Representative: _____

Address: _____

City/Town: _____

Postal Code: _____

Telephone: _____

Facsimile: _____

Email: _____

_____ Please indicate by initialing or marking this line if you wish the IESO to communicate with you by email in connection with future conservation programs, customer satisfaction surveys and other related purposes. You may withdraw your consent at any time, by contacting the IESO at customer.relations@ieso.ca or 120 Adelaide Street West, Suite 1600, Toronto, ON, M5H 1T1.

BY SIGNING BELOW, the HVAC Contractor acknowledges that the HVAC Contractor has reviewed, and understands and agrees to be bound by, the terms and conditions of the HVAC Contractor Participation Agreement attached hereto.

HVAC CONTRACTOR :

Signature: _____

Contractor Legal Name: _____

Contractor Operating Name (If Applicable): _____

Representative Name: _____

Title: _____

Date: _____

I have authority to bind the HVAC Contractor.

HVAC CONTRACTOR PARTICIPATION AGREEMENT

I, the Representative (as defined on the HVAC Contractor Participation Agreement Cover Page), am authorized to represent and bind the HVAC Contractor (as defined on the HVAC Contractor Participation Agreement Cover Page), which is the person or company that is the contractor participating in the Save on Energy Heating and Cooling Program, forming part of the 2015-2020 Conservation First Framework (the “Program”), pursuant to the terms and conditions of this HVAC Contractor Participation Agreement (this “Agreement”). This Agreement will supersede and fully replace any previous agreement(s) made by the HVAC Contractor in favour of the Independent Electricity System Operator (“IESO”) (formerly the Ontario Power Authority) with respect to the same subject matter of the Program. The HVAC Contractor Participation Agreement Cover Page forms part of this Agreement.

1. HVAC Contractor Eligibility Criteria

The HVAC Contractor must meet all of the following terms and conditions in consideration for participating in the Program. The HVAC Contractor hereby agrees and understands that it will only be admitted to participate in the Program as a participating HVAC contractor after it has met all of the eligibility requirements set out below, and after this Agreement and other required documentation have been received and approved by the IESO or its agent, as applicable, and the HVAC Contractor’s application for enrollment has been approved by the IESO or its agent, as applicable. The HVAC Contractor hereby represents and warrants now and each time that an application for an incentive to a customer provided pursuant to the Program (each, an “**Incentive Application**”) is submitted in respect of products purchased through, and services performed by, the HVAC Contractor, that:

- (a) each technician performing air conditioning or heat pump installations, whether employed, contracted or otherwise used by the HVAC Contractor participating in the Program, possesses a valid 313A or 313D licence issued by the Ontario College of Trades;
- (b) each technician performing circulator pump installations, whether employed, contracted or otherwise used by the HVAC Contractor participating in the Program, possesses a valid 306A license issued by the Ontario College of Trades;
- (c) the HVAC Contractor possesses a valid and existing Technical Standards & Safety Authority (the “**TSSA**”) registration certificate;
- (d) each technician , whether employed, contracted or otherwise used by the HVAC Contractor participating in the Program, possesses a valid Gas Technician 1 or 2 certificate, or Oil Burner Technician 1 or 2 certificate issued by the TSSA;
- (e) the HVAC Contractor possesses a valid letter of clearance from the Ontario Workplace Safety & Insurance Board (unless the HVAC Contractor is a sole proprietor);
- (f) the HVAC Contractor maintains valid general liability insurance with coverage limits in the amount of at least equal to \$2 million per occurrence and automobile insurance with limits of at least \$1 million per occurrence;
- (g) the HVAC Contractor has submitted proof of each of the foregoing to the IESO or its agent;
- (h) each technician employed, contracted or otherwise used by the HVAC Contractor participating in this Program for the installation of Eligible HVAC Measures (as defined below) has successfully completed the mandatory contractor training course delivered by the IESO or its agent on behalf of the IESO within one month of signing this Agreement (the “**Contractor Training Program**”);the HVAC Contractor has completed the online orientation in respect of the Program found at saveonenergy.ca (the “**HVAC Contractor Orientation**”);

- (i) the HVAC Contractor has informed itself of and is familiar with all of the terms and conditions of the Program, including the HVAC Consumer Terms and Conditions (the “**Terms and Conditions**”) and the Save on Energy Heating and Cooling Program Rules (the “**Program Rules**”), each of which can be found at saveonenergy.ca
- (j) the HVAC Contractor meets all of the requirements to participate in the Program as a HVAC Contractor as set out at saveonenergy.ca;
- (k) the HVAC Contractor is duly qualified and able to sell and install any of the Eligible HVAC Measures ; and
- (l) all information provided by the HVAC Contractor to the IESO or its agent and all Incentive Applications completed and submitted by, or related to, the HVAC Contractor are true, accurate and complete, and not misleading.

2. Describing the Program

The HVAC Contractor will:

- (a) prior to selling or agreeing to install any Eligible HVAC Measure, give the customer a copy of Terms and Conditions and describe the process for submitting the Incentive Application pursuant to Section 5;
- (b) provide all customers or prospective customers with sufficient opportunity to read the Terms and Conditions; and
- (c) distribute to customers any and all notices or other information provided to the HVAC Contractor by the IESO (or its agents) from time to time.

3. Eligible HVAC Measures

The HVAC Contractor will:

- (a) verify for the customer that the measure(s) proposed to be installed (as described in Appendix A to this Agreement) is eligible for an incentive under the Program in accordance with the requirements of the Program Rules (each, an “**Eligible HVAC Measure**”);
- (b) ensure the Eligible HVAC Measure is installed in accordance with the standards covered in the Contractor Training Program;
- (c) immediately and clearly disclose to customers or prospective customers the incentive amount they are eligible to receive for Eligible HVAC Measures as stipulated in the current Terms and Conditions;
- (d) advise customers or prospective customers that they are entitled to the full amount of the incentive if they meet the eligibility criteria and follow the processes set out in the Terms and Conditions; and
- (e) not receive or share in all or any part of the incentive, either directly or indirectly, through increases in product or services costs or otherwise.

4. Proofs of Purchase

The HVAC Contractor must provide its customers with invoices or other proofs of purchase, each of which will show: the HVAC Contractor’s name, the Ontario address at which the Eligible HVAC Measure was installed, the date of installation, the description, model number and serial number (where applicable) of the Eligible HVAC Measure, the AHRI (Air-Conditioning, Heating and Refrigeration Institute) reference number, if applicable, and the full amount actually paid by the customer for the Eligible HVAC Measure and installation thereof, all of which must be clearly legible to be valid.

5. Incentive Application Submission Process

The HVAC Contractor will:

- (a) explain the process for submitting the Incentive Application, either on-line or by mail (if a paper copy), and the process for submitting a copy of the proof of purchase;

- (b) advise the customer to keep his or her original invoice(s) received from the HVAC Contractor in case warranty service is required, and to make copies of all documents submitted with the Incentive Application, as documentation submitted to the IESO or its agents will not be returned;
- (c) advise the customer that the purchase and installation of Eligible HVAC Measures must occur before December 31st of the current calendar year; and
- (d) advise the customer that any misrepresentation, fraudulent information or multiple incentive claims will void the Program offer.

All Incentive Applications and proofs of purchase must be post-marked or date-stamped, or in the case of on-line Incentive Applications that are submitted on-line, no later than February 1 of the year after the purchase and installation of the Eligible HVAC Measure, and that any late incentive submissions will be considered null and void. Advise customers that no exceptions will be made, and customers must allow 8-12 weeks after mailing in the proof of purchase to receive the incentive.

6. Filling-out the Incentive Application

- (a) Where the customer wishes to submit the Incentive Application on-line, the HVAC Contractor will complete the Incentive Application found in the “HVAC Contractor Login” pages located at saveonenergy.ca and upload the required proof of purchase. The HVAC Contractor must not verify the Incentive Application on the customer’s behalf, as the customer is required to do so.
- (b) Where the customer wishes to submit a paper copy of the Incentive Application, the HVAC Contractor will complete an on-line Incentive Application, print it, and provide it to the customer for verification along with the required proof of purchase. The HVAC Contractor must not verify or mail-in the Incentive Application on the customer’s behalf, as the customer is required to do so.

7. Customer Satisfaction

The HVAC Contractor will:

- (a) ensure its customers are satisfied with its services and products;
- (b) instruct its customers on the proper use of the Eligible HVAC Measures;
- (c) advise its customers of the installation measures taken to optimize energy efficiency;
- (d) not say or do anything that indicates directly or indirectly that any local distribution company (each, an “LDC”), the IESO, or their respective agents (collectively, the “Program Operators” and each, individually, a “Program Operator”) endorses the HVAC Contractor, or guarantees or assumes responsibility for the conduct of, or products or services provided by the HVAC Contractor, nor for any damages or losses caused by, or claims or liabilities arising in connection with, the HVAC Contractor and/or the HVAC Contractor’s participation in the Program; and
- (e) not say or do anything that indicates directly or indirectly that there is any relationship of agency, partnership, joint venture or otherwise between the HVAC Contractor and any of the Program Operators or any governmental authority.

8. Personal Information and Privacy

The HVAC Contractor acknowledges and agrees that it will:

- (a) be collecting, using, disclosing, and otherwise handling customers’ personal information (“Customer Information”);
- (b) not use or disclose any Customer Information for any purpose other than as specifically contemplated under this Agreement;
- (c) immediately notify the IESO of any unauthorized collection, use, disclosure, or other handling of Customer Information, and cooperate with the IESO in providing any notices regarding impermissible disclosures caused by such disclosure or access which the IESO deems appropriate;

- (d) protect the confidentiality of all Customer Information in its possession or control by using appropriate safeguards, including:
 - (i) password protecting its Customer Information files;
 - (ii) keeping Customer Information in a locked cabinet;
 - (iii) sharing Customer Information only on a need-to-know basis; and
 - (iv) applying any specific security directives provided to it by the IESO;
- (e) comply with all privacy laws in dealing with customers and in performing its obligations under this Agreement, and will perform its obligations under this Agreement in a manner that will enable the IESO to comply with all privacy laws; and
- (f) refer all requests by third parties (other than a request from third parties to whom the HVAC Contractor is authorized to disclose Customer Information hereunder) for access to any Customer Information and will respond to any such requests only by making reference to such referral.

9. General

The HVAC Contractor will:

- (a) support the objectives of the Program;
- (b) comply with all requirements of the HVAC Contractor Orientation;
- (c) comply with all requirements of the Contractor Training Program;
- (d) not exert undue pressure on its customers or prospective customers;
- (e) not make any offer or provide any promotional material to a customer or prospective customer that is inconsistent with the terms and conditions of this Agreement or the Program;
- (f) offer industry standard warranties to all customers who purchase from and have the HVAC Contractor install an Eligible HVAC Measure; and
- (g) not make any statement or take any action that is false, misleading, likely to mislead or not in good faith.

10. Term and Termination

- (a) Unless earlier terminated as provided in this Section 10 or pursuant to Section 11, this Agreement will terminate on December 31, 2020. Sections 10, 12, 14, 15 and 16 and the applicable provisions of Sections 8, 18 and 20 of this Agreement will survive the termination of this Agreement.
- (b) The HVAC Contractor may terminate this Agreement at any time upon written notice to the IESO, provided that in the event of such termination, the HVAC Contractor will continue to work with the IESO and any customer as necessary to complete any Incentive Applications with respect to any Eligible HVAC Measures installed by the HVAC Contractor prior to such termination.
- (c) The HVAC Contractor agrees and acknowledges that its participation in the Program is at the sole discretion of the IESO. The IESO may terminate this Agreement, for any reason whatsoever, with or without providing reasons, upon 30 days' notice to the HVAC Contractor. The effective date of the termination shall be specified in such notice.
- (d) The IESO may terminate this Agreement, effective immediately, in the event of any breach by the HVAC Contractor of this Agreement, including any misrepresentation by the HVAC Contractor to the IESO or any customers or potential customer, any failure to meet the eligibility criteria set out in Section 1, any failure to meet or comply with any requirement contained herein, in the HVAC Contractor Orientation or in the HVAC Installization Optimization Training, any misuse of the IESO's intellectual property, any submission of multiple incentive claims relating to a single installation of Eligible HVAC Measures or any fraud or suspected fraud. Any such termination of this Agreement by

the IESO in the event of any breach by the HVAC Contractor is in addition to any other remedies available to the IESO at law or in equity and any failure by the IESO to terminate this Agreement shall be without prejudice to the IESO in exercising any such remedies.

- (e) The IESO reserves the right to cancel the Program at any time in its sole and absolute discretion, in which case this Agreement will be terminated, effective immediately, without a requirement for notice to be provided to the HVAC Contractor.

11. Form of Program Rules and HVAC Contractor Participation Agreement

- (a) The IESO intends to review and amend, as considered necessary or advisable, the Program Rules and the form of HVAC Contractor Participation Agreement applicable to the Program from time to time. The IESO may make such an amendment in response to changes in ministerial directions, changes in laws and regulations, changes in market conditions or any other circumstances as it deems necessary or advisable in its sole and absolute discretion. Notice of any amendment will be posted on the IESO website for such time period, if any, prior to the effective date of such amendment, as circumstances may permit.
- (b) In the event that the form of the HVAC Contractor Participation Agreement is amended by the IESO, the IESO or its agent may by notice to the HVAC Contractor, request that the HVAC Contractor enter into the revised form of HVAC Contractor Participation Agreement within the time period designated by the IESO in such notice, in which case this Agreement will be terminated and superseded by the amended HVAC Contractor Participation Agreement once executed and provided by the HVAC Contractor. In the event that the HVAC Contractor fails to provide the IESO or its agent, as applicable, with an executed copy of the amended HVAC Contractor Participation Agreement within the time period provided, the IESO may terminate this Agreement, effective immediately, with notice to the HVAC Contractor.

12. Environmental Attributes

The HVAC Contractor hereby agrees that all right, title and interest in and to all benefits or entitlements associated with decreased environmental impacts now or in the future, direct or indirect, arising as a result of, relating to or in connection with the electricity savings for which an Program incentive has been paid, and the right to quantify and register these, including any energy efficiency certificate, renewable energy certificate, credit, reduction right, offset, allocated pollution right, emission reduction allowance (collectively, the “**Environmental Attributes**”) are hereby transferred and assigned by the HVAC Contractor to, or to the extent transfer or assignment is not permitted, held in trust for, the IESO and its successors and assigns and Program participants, as designated by the IESO. The IESO and any such Program participants, as designated by the IESO, will be entitled, unilaterally and without the HVAC Contractor’s consent, to deal with such Environmental Attributes in any manner that they determine.

13. Evaluation, Monitoring and Verification; Audit

The HVAC Contractor will participate in any surveys, studies, audits, evaluations or verifications conducted by the Program Operators in connection with the Program, including for the purpose of proper administration, monitoring and verification of this Agreement or evaluation of the Program, and will provide to the Program Operators reasonable access to the HVAC Contractor’s records and premises for such purposes.

14. Indemnity

The HVAC Contractor will indemnify and save harmless each of the Program Operators and their respective directors, officers and employees from any and all liability and all claims, losses, damages, expenses and proceedings for personal injury (including death) or property damage of any person relating to, in connection with, resulting from, or arising out of the HVAC Contractor’s actions or omissions.

15. Limitation of Liability

Notwithstanding anything contained herein to the contrary, in no event will either the HVAC Contractor or the IESO be entitled to recover for any liabilities, damages, obligations, payments, losses, costs, expenses under this Agreement, any amount in excess of the actual compensatory

direct damages, court costs and reasonable fees suffered or incurred by such party. Each of the HVAC Contractor or the IESO waives any right to recover any special, indirect, incidental, punitive, exemplary or consequential damages, including loss of profits, loss of use of any property or claims of customers or contractors of the HVAC Contractor or the IESO for any such damages.

16. Disclosure, Consent To Use Information and Other Communications

- (a) The HVAC Contractor hereby consents to the collection, use, disclosure and other handling of any information provided by the HVAC Contractor to the Program Operators, including personal information (“**HVAC Contractor Information**”), by the Program Operators in connection with the Program, including for purposes relating to the operation, administration or assessment of the Program or this Agreement, and in connection with any reporting, follow-up surveys, studies or audits relating to the Program, which such use will include, without limitation: (i) sharing of HVAC Contractor Information among the Program Operators; (ii) use by the Program Operators of the HVAC Contractor Information provided by the HVAC Contractor to conduct, analyze and report on the results of the Program and surveys, and modify the Program based on such surveys; and (iii) disclosure to the Ontario Energy Board, the Ontario Ministry of Energy or the Ontario Environmental Commissioner or their respective successors.
- (b) The HVAC Contractor hereby acknowledges that the HVAC Contractor Information may be accessible to third parties under the *Freedom of Information and Protection of Privacy Act* (Ontario) or the *Municipal Freedom of Information and Protection of Privacy Act* (Ontario).

17. No Partnership

The HVAC Contractor understands and agrees that nothing in this Agreement will be construed as creating a partnership, joint venture, or agency relationship between the HVAC Contractor and any or all of the Program Operators.

18. Third Party Beneficiaries.

Except as provided in Sections 7, 13, 14, 16 and 17, this Agreement is solely for the benefit of:

- (a) the IESO, and its successors and assigns, with respect to the obligations of the HVAC Contractor under this Agreement, and
- (b) the HVAC Contractor, and its successors and permitted assigns, with respect to the obligations of the IESO under this Agreement;

and this Agreement will not be deemed to confer upon or give to any other person any claim or other right or remedy. The HVAC Contractor appoints the IESO as the trustee for the LDC and the other Program Operators of the applicable provisions set out in this Agreement, including Sections 7, 13, 14, 16 and 17.

19. Notice

Any notice, unless expressly provided otherwise, must be in writing and is to be given by facsimile, e-mail, mail or personal delivery. Any notice, if sent by facsimile or e-mail, is deemed to have been received on the business day following the day of sending, or if delivered by mail or personal delivery is deemed to have been received on the day it is delivered to the applicable address (or the following business day, if it was delivered on a day that is not a business day). Either party may, by notice of change of address to the other party, change the address to which its notices are to be sent.

Notice contact information for the HVAC Contractor is provided on the HVAC Contractor Participation Agreement Cover Page, attached hereto. Notice contact information for the IESO is as follows:

Independent Electricity System Operator
Suite 1600, 120 Adelaide Street West
Toronto, Ontario M5H 1T1
Attention: Manager, Conservation Contracts
Telephone: 416-967-7474

20. Miscellaneous

- (c) Except as otherwise provided, this Agreement constitutes the entire agreement between the HVAC Contractor and the IESO in connection with its subject matter and supersedes all prior representations, communications, negotiations and understandings, whether oral, written, express or implied, concerning the subject matter of this Agreement.
- (d) Except as provided in Section 11, this Agreement may not be varied, amended or supplemented except by an agreement in writing signed by the HVAC Contractor and the IESO.
- (e) This Agreement will be governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein.
- (f) This Agreement will not be assigned by the HVAC Contractor to another person except with the prior written consent of the IESO, which consent may not be unreasonably withheld or delayed. This Agreement will enure to the benefit of and be binding upon the HVAC Contractor and the IESO and their respective successors and permitted assigns.
- (g) Each of the HVAC Contractor and the IESO will, from time to time, on written request of the other, do all such further acts and execute and deliver or cause to be done, executed and delivered all such further things as may be reasonably required in order to fully perform and to more effectively implement this Agreement.
- (h) The invalidity, unenforceability or illegality of any provision in this Agreement will not, to the extent permitted by applicable law, affect the validity, enforceability or legality of any other provision of this Agreement, which will remain in full force and effect.
- (i) The insertion of headings is for convenience of reference only and will not affect the interpretation of this Agreement. The terms “hereof”, “hereunder”, and similar expressions refer to this Agreement and not to any particular Section or other part of this Agreement. Unless otherwise indicated, any reference in this Agreement to a Section refers to the specified section of this Agreement. The word “including” means “including without limitation”, and the words “include” and “includes” have a corresponding meaning.

APPENDIX A

Eligible HVAC Measures: Incentive Amounts, Eligibility Criteria and Licensing/Certification Requirements

Any capitalized terms not defined in the Agreement or in this Appendix A have the meanings given to them in the Program Rules. The IESO may amend this Appendix A from time to time to reflect changes to the Program Rules. Each such amendment will become effective on the date that is 30 days after the IESO or its agent has provided written notice to the HVAC Contractor of such amendment.

| Eligible HVAC Measure | Participant Incentive Amount | Measure Eligibility Criteria | Technician Licensing/Certification Requirements |
|---|------------------------------|--|---|
| High efficiency furnace equipped with a variable speed ECM (replacement) | \$250.00 | <ul style="list-style-type: none"> (i) be a replacement of an existing furnace; and (ii) be a new high efficiency furnace equipped with a variable speed ECM listed on the Eligible ECM List | possess a valid Gas Technician 1 or 2 license, or Oil Burner Technician 1 or 2 license issued by the TSSA |
| Circulator Pump equipped with a variable speed ECM | \$30.00 | <ul style="list-style-type: none"> (i) be installed on an existing hydronic heating system and not on a DHW heater; and (ii) be a new Circulator Pump equipped with a variable speed ECM listed on an Eligible ECM List approved by the IESO | possess a valid 306A license issued by the Ontario College of Trades |
| ENERGY STAR® certified CAC system with SEER 18 or higher and 13 EER or higher | \$600.00 | <ul style="list-style-type: none"> (i) be a new installation or a replacement of an existing system; (ii) be a new CAC system that is ENERGY STAR® certified or that; (iii) have a minimum SEER of 18 and a minimum EER of 13; and (iv) have an indoor coil that is listed on the Eligible A/C and A/C Coil List | possess a valid 313A or 313D license issued by the Ontario College of Trades |

| Eligible HVAC Measure | Participant Incentive Amount | Measure Eligibility Criteria | Technician Licensing/Certification Requirements |
|-------------------------|---|--|--|
| Ductless ASHP | \$1,000.00 | <ul style="list-style-type: none"> (i) be a new heat pump that is ENERGY STAR® certified, or that meets the CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); (ii) be installed in a home or business that uses electricity as its primary heating source (i.e. 70% or more of the total heating load); and (iii) have an interior unit that is compatible with the exterior unit in accordance with OEM specifications | possess a valid 313A or 313D license issued by the Ontario College of Trades |
| Ductless Multiport ASHP | <p>\$1,250.00 for one exterior unit and the first two interior units</p> <p>plus \$250.00 for each additional interior unit attached to the same exterior unit, up to a maximum Participant Incentive of \$3,000.00</p> | <ul style="list-style-type: none"> (i) meet all of the requirements for a Ductless ASHP (as described above); and (ii) have 2 or more interior units | possess a valid 313A or 313D license issued by the Ontario College of Trades |

| Eligible HVAC Measure | Participant Incentive Amount | Measure Eligibility Criteria | Technician Licensing/Certification Requirements |
|----------------------------|------------------------------|---|--|
| Ducted ASHP | \$1,250.00 | <ul style="list-style-type: none"> (i) be a new heat pump that is ENERGY STAR® certified, or that meets the CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); (ii) be installed in a home or business that uses electricity as its primary heating source (i.e. 70% or more of the total heating load); and (iii) have an indoor coil that is listed on the Eligible ASHP and ASHP Coil List | possess a valid 313A or 313D license issued by the Ontario College of Trades |
| Cold Climate Ductless ASHP | \$1,500.00 | <ul style="list-style-type: none"> (i) be a new heat pump that is ENERGY STAR® certified, or that meets the CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); (ii) meet the requirements in NEEP’s Cold Climate Air-Source Heat Pump Specification (NEEP, 2017 or more recent); and also meet the following two requirements: (a) COP at -15° C (5° F) greater than 2.0 at maximum capacity operation; and (b) maintain a maximum capacity at -15° C (5° F) that is greater than or equal to 55% of maximum capacity at 8.3° C (47° F); (iii) be installed in a home or business that uses electricity as its primary heating source (i.e. 70% or more of the total heating load); and (iv) have an interior unit that is compatible with the exterior unit in accordance with OEM specifications | possess a valid 313A or 313D license issued by the Ontario College of Trades |

| Eligible HVAC Measure | Participant Incentive Amount | Measure Eligibility Criteria | Technician Licensing/Certification Requirements |
|--------------------------------------|---|--|--|
| Cold Climate Ductless Multiport ASHP | <p>\$1,900.00 for one exterior unit and the first two interior units</p> <p>plus \$400.00 for each additional interior unit attached to the same exterior unit, up to a maximum Participant Incentive of \$4,000.00</p> | <ul style="list-style-type: none"> (i) meet all of the requirements for a Cold Climate Ductless ASHP (as described above); and (ii) have 2 or more interior units | possess a valid 313A or 313D license issued by the Ontario College of Trades |
| Cold Climate Ducted ASHP | \$4,000.00 | <ul style="list-style-type: none"> (i) be a new heat pump that is ENERGY STAR® certified, or that meets CEE Tier-1 qualification (i.e. has a minimum efficiency rating of SEER 15/HSPF 8.5/EER 12.5); (ii) meet the specifications of NEEP’s Cold Climate Air-Source Heat Pump Specification (NEEP, 2017 or more recent); (iii) be installed in a home or business that uses electricity as its primary heating source (i.e. 70% or more of the total heating load); and (iv) have an indoor coil that is listed on the Eligible Cold Climate ASHP and Cold Climate ASHP Coil List | possess a valid 313A or 313D license issued by the Ontario College of Trades |

| Eligible HVAC Measure | Participant Incentive Amount | Measure Eligibility Criteria | Technician Licensing/Certification Requirements |
|-----------------------|------------------------------|---|---|
| Adaptive Thermostat | \$50.00 | <ul style="list-style-type: none"> <li data-bbox="695 363 1556 459">(i) be a new web-enabled thermostat with heat pump lockout temperature control, which is listed on an Eligible Adaptive Thermostat List approved by the IESO; and <li data-bbox="695 500 1556 561">(ii) be installed in a home or business with a ducted electric heating system (i.e. central electric furnace) or ducted ASHP | N/A |