

# The value of EMIS when ROIs are difficult to prove

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Presenter



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# Type it in the chat

What is the main reason your organization has *not* implemented an energy management information system (EMIS)?



# Energy management information systems (EMIS)

## **EMIS incentives are available through Save On Energy's Expanded Energy Management Program.**

Industrial facilities can receive incentives covering up to 50% of eligible costs for EMIS implementation:

1. \$50,000/facility with  $\leq 400,000$  GJ annual baseline consumption (all fuels)
2. \$250,000/facility with  $> 400,000$  GJ annual baseline consumption (all fuels)

An EMIS includes measurements, networks, data storage, energy management information, people and management processes.

Projects must be completed before **February 2027** while funding is available. To start your application process, **please email** [SEM@ieso.ca](mailto:SEM@ieso.ca).

*Financial support for industrial facilities participating in the Expanded Energy Management Program is provided by Natural Resources Canada (NRCan) as part of its Green Industrial Facilities and Manufacturing Fund.*

# The value of EMIS when ROIs are difficult to prove

1. Describe how ROIs are estimated in practice using blended and conservative assumptions.
2. Identify the types of value EMIS create beyond direct savings.
3. Describe how to justify and realize EMIS value in practice to develop a strong business case for your stakeholders.

# Follow along in the participant workbook!

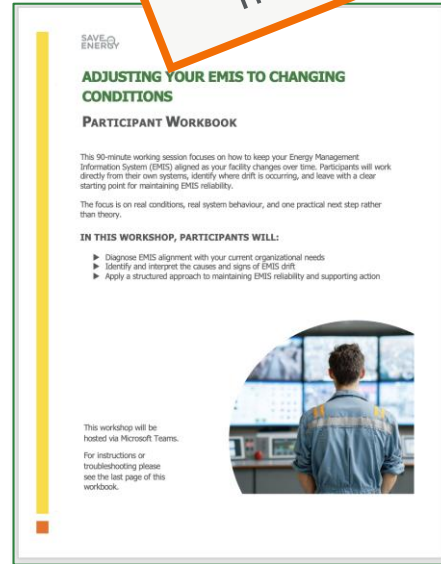


Watch for this icon to help follow along

## Have the workbook open

Find the workbook:

- In the invitation
- In the chat



## Where the case for EMIS breaks down

- You are expected to justify value before the system is in place.
- Much of the value depends on future actions and decisions.
- Savings are often indirect and difficult to isolate.
- EMIS is often compared to projects with clearer financial returns.

## A typical attempt to calculate an EMIS ROI

- EMIS cost: \$50,000 +
- Estimated savings: ?
- Payback: Unclear



## Let's check your understanding:

Why won't a simple payback calculation work for an EMIS ROI?

# So how is a ROI estimated?

## **It is built, not calculated.**

- Include multiple sources of value and examples
- Base it on context and scale
- Use conservative assumptions

## What goes into the estimate

Operational  
savings

Non-energy  
benefits

Future  
project  
enablement



# The case of the Ontario food processing facility

# The case of the Ontario food processing facility (2)

## Context

- Industry: Food processing (continuous production, refrigeration-heavy)
- Annual energy spend: ~\$1.4M
- Utilities: Electricity + natural gas
- Existing setup:
  - Utility bills tracked monthly
  - Six submeters installed over time (boilers, refrigeration, compressed air, main lines)
  - Data stored in different systems and spreadsheets
  - No centralized platform
  - Operational issues: Overnight baseload, refrigeration sequencing, compressed air runtime, heating, ventilation and air-conditioning (HVAC) scheduling

# The case of the Ontario food processing facility (3)

## The situation

The energy manager had:

- 5+ years of utility data
- Intermittent submeter data
- Some trend logs from control systems
- Issues only identified retrospectively after costs had already occurred



## The case of the Ontario food processing facility (4)

### **But:**

- No submeters
- No consistent way to compare systems
- No automated alerts
- No baseline models
- No way to connect data to operational decisions
- No ability to compare actual performance against expected performance

### **Most analyses were:**

- Manual
- Retrospective
- Triggered only when something “looked off”

# The need for EMIS implementation

- Increasing utility costs
- New targets or key performance indicators (KPIs)
- New leadership
- Desire to improve/future-proof
- Taking advantage of incentives

# What is your trigger for making your case?

# Common leadership questions about EMIS

## **When EMIS came up, leadership asked:**

- What is the savings range?
- Can't we already see this in our data?
- Why do we need another system?
- Who's going to pay for this?
- Who's going to run and maintain this?
- What is the risk if we don't do this?

## **The energy manager could not provide:**

- A clear savings number
- A clear payback
- A direct line from system to savings

# What went into the estimate

Operational savings

Non-energy benefits

Future project enablement

# Operational savings

## Examples used in the case:

- The EMIS identified elevated overnight electrical demand from refrigeration and compressed air systems operating outside intended schedules.



# Identifying operational savings opportunities

## People-based approaches:

- Site walkthroughs
- Energy audits
- Employee suggestions
- Comparing operations to best practices

## Available data sources:

- Existing programmable logic controller trends
- Interval utility data
- Building automation system/supervisory control and data acquisition trends
- Maintenance logs

# Non-energy benefits

## Examples used:

- Faster issue detection
- Decision confidence
- Maintenance insight
- Budgeting support
- Measurement and verification support
- Operational accountability



Use operational history and recurring issues  
as directional evidence, not exact proof

# Future project enablement (1)

## Examples:

- Directly quantify other energy projects
- Justify gut feelings
- Justify design choices



## Future project enablement (2)

### **Tell us:**

Why does demonstrating future project enablement matter to your case?

# What would help detect poor performance sooner?

## Operational savings

Can you identify energy reduction opportunities in a manner that can be quantified or measured?

## Non-energy benefits

Can you identify organizational benefits and priorities in a manner that appeals to stakeholders?

## Future project enablement

Does this lead to a better or more confident stakeholder decision about the enablement of broader projects and opportunities?

# Where most people get stuck

- Identifying what goes into the estimate
- Connecting the data and findings to your coherent case
- Estimating without overclaiming
- EMIS value is distributed across operations, maintenance and projects rather than isolated in one calculation



# Start building your case



# Think about your facility

1. Where could the EMIS lead to operational savings?
2. What issues might the EMIS help you catch earlier?
3. What other/future decisions or projects could the EMIS improve?

Operational savings

Non-energy benefits

Future project enablement



## Let's debrief

- **What felt easy?**
- **What felt difficult?**

**You have identified value.  
Now you must make that value believable.**

# How to derisk your case



# How experienced teams derisk the case





# The case of the Ontario food processing facility (1)

Remove claims  
you cannot  
explain

## What was removed:

- Any claim of “total facility-wide savings”
- Any assumption that all inefficiencies would be identified and resolved
- Any value tied to “improved visibility” without a clear action

## What remained:

Specific, explainable situations:

- Overnight baseload running longer than intended
- Compressed air issue that took time to confirm
- Known variability in refrigeration load versus production



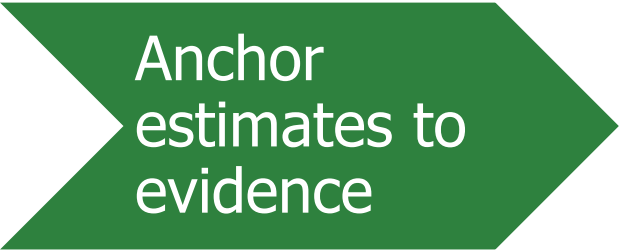
Use  
conservative  
assumptions

## **Initial assumption (not used):**

- 8–10% potential improvement across systems

## **What was presented instead:**

- 2–3% improvement on total energy spend
- Partial impact only (not full system optimization)
- Industry guidance often uses conservative estimates despite larger theoretical potential

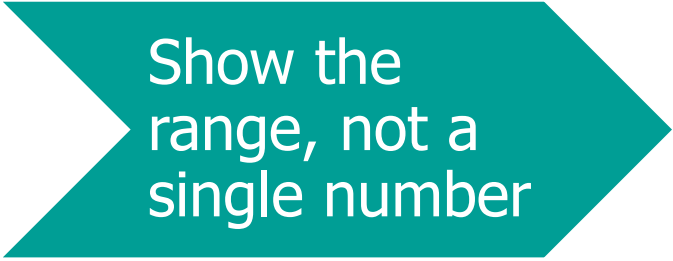


Anchor  
estimates to  
evidence

## Anchors used:

- Actual interval demand patterns
- Historical baseload trends
- Known operational complaints
- Annual energy spend: ~\$2.4M
- Known issues:
  - Baseload increase
  - Compressed air inefficiency
- Existing infrastructure:
  - Submeters already installed
  - Historical data available

# Show the range, not a single number



Show the  
range, not a  
single number

## What was avoided:

- Single ROI %
- Precise payback period

## What was presented:

- Improvement range (e.g. 2–3%)
- Value described across:
  - Operational savings
  - Avoided losses
  - Future project enablement

Operational conditions constantly vary, so experienced teams avoid presenting EMIS ROIs as fixed engineering equations

# Apply the framework



# Refine your estimate



Refine as needed what you have established so far.





## Let's debrief

- **What was helpful about this process?**

## Best practices

- ✓ Do not rely on a single number
- ✓ Combine multiple sources of value
- ✓ Use conservative assumptions
- ✓ It is better to be roughly right than precisely wrong

# Present your case

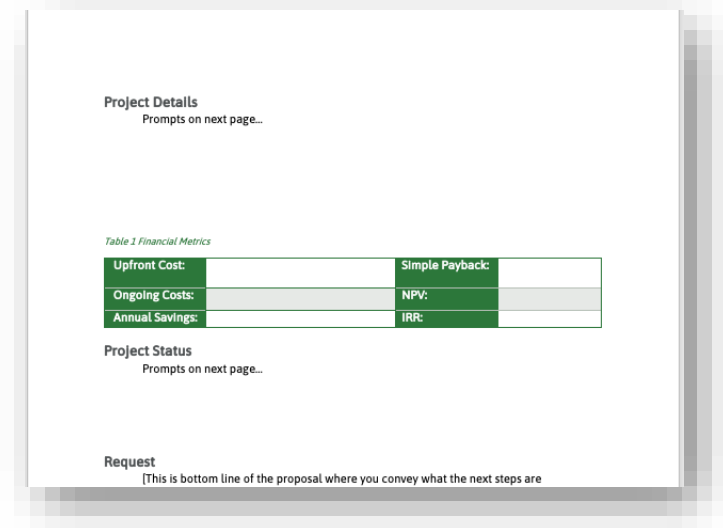


# How to best present your case

## 10-slide PPT



## One-page proposal



## Your presentation should answer these questions



- What is the savings range?
- Can't we already see this in our data?
- Why do we need another system?
- Who's going to pay for this?
- Do we have the capacity/resources to make use of this system?
- Who's going to run and maintain this?
- What is the risk if we don't do this?

# Q&A with Craig Holden

# Join the energy management community!

- **Peer learning** opportunities
- **Spark** bulletin with news, events and community updates
- Access to the **Energy Manager Learning Platform**
  - Online courses
  - Resources
  - Discussion forum
- **Free expert support** on improving energy management practices and energy efficiency projects

**Registration is free!**



For more information:  
[trainingandsupport@ieso.ca](mailto:trainingandsupport@ieso.ca)

## Stay connected with tools and resources

- Virtual one-on-one coaching: [Post-webinar support intake form](#) for tailored support for organizations to manage energy resources effectively
- Monthly bulletin: [Sign up](#) to receive monthly training updates on all Save on Energy training and support for new tools and resources
- [Live training calendar](#): Visit this page to easily register for upcoming events and workshops
- [Training and support webpage](#): Visit this page to access all training and support materials

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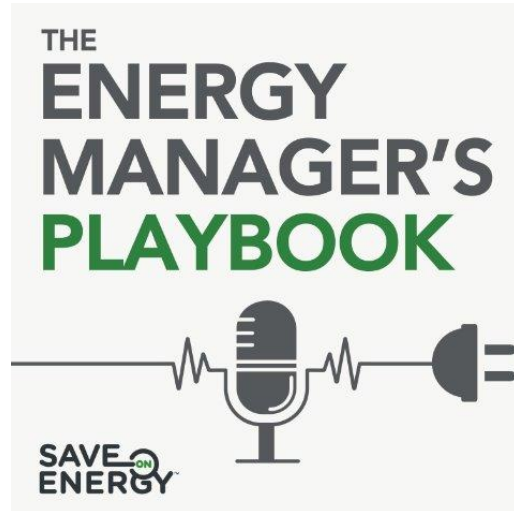
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# A Podcast by Save on Energy: The Energy Manager's Playbook



Tune in on your preferred platform:  
[saveonenergy.ca/training-and-support/podcast](https://saveonenergy.ca/training-and-support/podcast)



Presented by IESO's Save on Energy training and support team:

- Real-world stories from Ontario's energy management community
- Industrial, institutional, commercial and municipal sectors
- Challenges, successes and practical insights
- Bite-sized, high-impact episodes

# Save on Energy's Capability Building Program

- Save on Energy's Capability Building program helps increase awareness of energy-efficiency opportunities, enhance knowledge and develop skills in organizations and communities across Ontario so they can undertake energy-efficiency actions and participate in Save on Energy programs.
- The program includes tools such as workshops, [webinars](#), training courses, coaching, peer learning and information resources, including guides and videos.



Learn more at  
<https://saveonenergy.ca/Training-and-Support>  
Register at  
[www.saveonenergytraining.ca](http://www.saveonenergytraining.ca)

Thank you

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