



COOLSAVER FACT SHEET

WHAT TO EXPECT FROM YOUR TUNE-UP

TUNE-UP REQUIREMENTS

- (a) Central Air Conditioner must be in good working order and at least one year old.
- (b) Outdoor air temperature must be warm enough so that the AC unit can be run safely. Preferred minimum temperature will vary among approved contractors.
- (c) Homes with multiple condenser units are eligible for multiple tune-ups, as long as they are connected to Central AC (one furnace). Check with your approved contractor to confirm eligibility.
- (d) Both high and low side refrigerant ports must be accessible.
- (e) Some condensers (usually split-type) set up with central air have sealed ports, so refrigerant readings are not possible. These readings are required for the CoolSaver tune-up. If that is the case, the tune-up cannot be performed.
- (f) Most attic units are not eligible, because the technician is not able to obtain the necessary readings for energy-efficiency calculations, and the work may be unsafe to perform. Please advise your contractor if you have an attic furnace set-up.

If you're unsure about your system, please check with your approved contractor.

WHAT MAKES THE COOLSAVER TUNE-UP DIFFERENT THAN A REGULAR TUNE-UP?

REGULAR AC CLEANING (varies by contractor)	COOLSAVER TUNE-UP
<ul style="list-style-type: none"> • Clean condenser coil • Clean or replace filter • Refrigerant assessment • Clean evaporator coil (rare) • Report on state of condenser (some) 	<ul style="list-style-type: none"> • Clean condenser coil • Clean or replace filter • Refrigerant assessment • Clean evaporator coil • Condenser and Blower motor power assessment • Clean blower motor • Static Pressure (airflow) assessment • Return and Supply Temperature/humidity difference • Real-time assessment of overall function and efficiency of your system • Approved CoolSaver technician identifies ways to improve efficiency of your AC or Heat Pump • Post-tune-up report

*Note: If there is no existing access panel to your evaporator coil, there will be an additional cost to create one.

WHAT TO EXPECT FROM THIS SERVICE

- (a)** CoolSaver Approved Technician will determine if your AC is in good working order once on-site.
 - (i)** Includes testing temperature difference between supply and return air, assessing refrigerant levels, and overall condition of the unit. *Note: your system can be cooling but still not in good working order.
 - (ii)** If the technician determines your system to be ineligible, they will advise next steps.
 - (iii)** Any repairs to get the system working are **not** covered by the CoolSaver program.
- (b)** The technician may need to drill holes in your ductwork to get readings. This is standard practice, and holes will be covered upon completion of the tune-up.
- (c)** If you do not have filters stocked in your home, the technician will either clean the existing filter or can provide you a cost to purchase one.
- (d)** Components must be accessible to clean; the technician will perform a pre-inspection to determine this.
- (e)** If airflow is deemed improper by the technician, it must be adjusted according to industry standards.
- (f)** Tune-ups take on average 1.5 hours but can range between 1 to 3 hours depending on accessibility, type of tune-up, and state of cleanliness.